

## Girlguiding UK Terms and Conditions

Please read the following terms and conditions carefully before signing:

1. You must be an active member of Girlguiding UK to take part in this challenge.
2. All travel and ground arrangements for this event are organised for Girlguiding UK by Discover Adventure Limited, ATOL number 5636. In making these arrangements Girlguiding UK is unable to accept liability for any loss or damage, beyond its statutory liability, or for the cancellation of the event for any reason out of its control.
3. The registration fee is non-refundable once you have been accepted on to the trip. The registration fee will only be refundable should Girlguiding UK cancel the trip.
4. Participants commit to raise the minimum sponsorship target and send at least 80% of this to Girlguiding UK 18 weeks prior to the challenge. The remaining 20% of sponsorship must be paid 9 weeks prior to the challenge. If you are unable to obtain the minimum sponsorship target you are liable to forfeit your place on the trek. The non-refundable registration fee does not form part of this amount.
5. The final payment for your trip cost will be paid to Discover Adventure eight weeks before the trip start date by Girlguiding UK from your minimum sponsorship target. This cost includes the following: travel from London (inclusive of tax), internal transfers thereafter, accommodation on a twin share basis or as dictated by local conditions, meals while trekking/cycling, support vehicles, guides, Discover Adventure leaders.
6. The following items are not included in the cost of the trip: payment of local airport taxes, visa costs, travel to departing UK ports, personal items (e.g. phone calls, laundry), personal kit, certain meals detailed in the itinerary, vaccinations and travel insurance.
7. The cost for this trip has been priced as accurately as possible, however if there is an increase due to fuel surcharge or through a change to the exchange rate causing in-country costs to increase, you may be required to make a contribution towards these additional costs.
8. You must make it clear to all prospective sponsors that a part of your sponsorship money goes towards payment for you to take part in the trek.
9. Gift Aid does not count towards your minimum sponsorship target.
10. Should you not be able to take up your place, donations and registration fees will not be refundable to you. Money will only be refunded directly to the donor upon written request.
11. Should you withdraw from the trip within ten weeks of the departure date you are personally liable for any cancellation charges payable, as required by the tour operator. This will be a prescribed percentage of the trip cost.
12. Withdrawal from the trip after registration must be confirmed in writing to the Centenary Events Team, Girlguiding UK, 17-19 Buckingham Palace Road, London, SW1W 0PT. Without formal notice Girlguiding UK is unable to accept your trip cancellation.

### Discover Adventure Terms and Conditions

Discover Adventure Ltd ("DAL") and Girlguiding UK accepts bookings subject to the following conditions.

#### FINANCIAL SECURITY

DAL is fully bonded and licensed by the Civil Aviation Authority for your financial protection. Under the terms of the bonds, monies are secured by insurance guarantees. DAL's ATOL number is 5636.

#### **PASSPORTS, VISAS & VACCINATIONS**

You are responsible for arranging, and must be in possession of, a valid passport and any visas and vaccination certificates required for the whole of your journey. Information given by DAL and Girlguiding UK about these matters or related items (climate, clothing, baggage, personal gear etc.) is given in good faith, but without responsibility on DAL or Girlguiding UK. It is your responsibility to obtain any necessary vaccinations for your tour and to do so well before the departure date. Neither DAL nor Girlguiding UK accepts responsibility if your documents are not in order.

#### **INSURANCE & CANCELLATION INSURANCE**

Travel Insurance, including cover for baggage, is mandatory for all clients whilst on a tour organised by DAL. Other than liability arising from negligence in respect of death or personal injury caused by DAL or its staff, you travel, together with your personal property including baggage, solely at your own risk at all times. You are wholly responsible for arranging your own insurance and if you join the tour without adequate insurance you may not be permitted to continue, with no right of refund. If you choose not to take out DAL's specially arranged Travel/Cancellation insurance you are responsible for ensuring that you have adequate private travel insurance, with protection for the full duration of the tour in respect of at least medical expenses, injury, death, repatriation, cancellation and curtailment. If you make your own arrangements you should ensure that there are no exclusion clauses limiting protection for the type of activities included in the tour. You must satisfy yourself that any travel insurance arranged through DAL meets your requirements and you should arrange supplementary insurance if need be. Any claims concerning matters for which you are required to be or are insured must be directed to your insurers. You will be deemed to have read the insurance cover.

#### **MEDICAL FORM**

If you are aged over 65 years of age or if you have any medical condition that could be adversely affected by exercise, particularly but not limited to a heart condition or asthma, you must provide DAL with a medical certificate from your doctor. By accepting these terms you are confirming that to the best of your knowledge, your general state of health is good and that you take full responsibility for your health and personal well-being.

#### **TOUR AUTHORITY**

You agree to abide by the authority of the leader, who represents DAL, whose decision as to conduct, itinerary and objectives of the tour is final. You must always comply with the local laws, customs and drug regulations of the country/ies you are visiting. If you commit any illegal act or if, in the opinion of the leader, your behaviour or physical condition is detrimental to the safety, welfare and well-being of the group as a whole or that your general well-being will be put at risk by continuing with the tour, you may be asked to leave without the right to any refund for services utilised.

#### **CHALLENGE PARTICIPATION**

We accept your booking on the understanding that you realise the hazards involved in this type of tour, including injury or death, disease, loss or damage to property, and that you come on the tour at your own risk. Other than liability for negligence

in respect of death or personal injury caused by DAL and its staff, neither DAL nor Girlguiding UK accepts any liability for any injury resulting from the hazards of trekking, cycling or any other activity included or not included in the itinerary, or for any other mishaps to yourself or your property or personal effects (which you should adequately insure against loss, theft and damage), or by reason of any representation (unless fraudulent), or for consequential economic or indirect loss or damage or as a consequence of flight cancellations, strikes, local political conditions, wars, terrorist activity, riots, civil strife, industrial disputes, sickness or unforeseeable circumstances or events outside DAL's reasonable control. Subject as aforesaid, DAL's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation or otherwise, arising in connection with its performance or contemplated performance, is limited to twice the price paid by you for the tour. Any independent travel arrangements that you make are also at your own risk. Any safety equipment supplied for activities must be worn correctly at all times.

#### **ITINERARY**

While DAL endeavours to follow the published itinerary there may be exceptional circumstances when it is not possible to do so. Due to the nature of the tour arrangements have to be planned well in advance, so changes may have to be made and DAL reserves the right to cancel or modify the itinerary as necessary. Should a material change be necessary DAL will inform you as soon as reasonably possible. A material change includes, for example, a significant change of destination, route, a change of flight time by more than 12 hours or a change of airport. If DAL is forced to cancel your travel arrangements any refunds or compensation available will be paid (if applicable) to the charity arranging your tour.

#### **TRAVEL/FLIGHTS/DELAYS**

The timings of air, road or rail departures are estimates only. DAL cannot accept liability for any delay in your flight from or to the UK, whether the cancellation or delay is caused by average weather conditions, rescheduling by an airline, airport authority and/or action by air traffic controllers, mechanical breakdown or industrial action or any event outside DAL's reasonable control. Where long flight delays result in lost challenge time, no refunds are given by hotels or suppliers. Similarly, airlines do not offer compensation for flight delays. In recognition of the above DAL's travel insurance policy offers some monetary compensation for flight delays over 12 hours to cover lost time or delayed return. DAL will give no refunds or compensation for lost time or for any services included in the itinerary not utilised. Any flights forming part of the tour arrangements are subject to the conditions of the carrying airline, which in most cases limit the airline's liability to the passenger in accordance with International Law and conventions. DAL accepts no liability for failure by air carriers, sea carriers, rail carriers or hotelkeepers to fully provide any services to be supplied by them.

#### **EQUIPMENT**

If you take your own equipment on tour you are responsible for any charges for transportation levied by the airline, including excess baggage charges. In the event that any equipment (whether hired or not) is delayed or lost on the outward journey. Neither DAL nor Girlguiding UK will be responsible financially or otherwise for your inability to start or continue the tour, unless such delay or loss is due to the negligence of DAL or its staff.

#### **IF YOU HAVE A COMPLAINT**

Should you have a complaint about any of the tour arrangements, you must immediately tell both the relevant supplier and DAL's representative at the time. It is only if DAL and the relevant supplier know about problems that there will be the opportunity to take appropriate action.

**MINIMUM AGE**

Participants must be over 18 years of age.

**PARTICIPANTS**

Both Girlguiding UK and DAL reserve the right to refuse participation to anyone at any time without having to disclose the reason.

**AMENDMENT**

These conditions may only be amended or waived by a director of DAL or Girlguiding UK in writing.

**GOVERNING LAW**

These conditions are subject to and shall be construed in accordance with English law and the parties submit to the non-exclusive jurisdiction of the English courts.

This Charity Challenge is operated by Discover Adventure Ltd. on behalf of Girlguiding UK.

Flights & ground arrangements are fully ATOL bonded (5636) through Discover Adventure Ltd. Discover Adventure Ltd, Throope Down House, Blandford Road, Coombe Bissett, Salisbury, SP5 4LN Tel: 01722 718444 Fax: 01722 718445  
[www.discoveradventure.com](http://www.discoveradventure.com)